



What is it?

The **DET service** is a fully managed solution, including the provisioning of the RM4000 DET unit. Using Dual SIM connectivity, the RM4000 will emulate a traditional copper service connection, requiring no other connectivity medium.

The RM4000 is installed & tested by qualified technicians in the IDF or MDF and requires no integration or changes to the existing lift phone, cabling or operations.

DURESS EMERGENCY TELEPHONE SERVICE (DET)

DET UNIT RM4000

- 12 hour battery backup (48 hour option for cyclone prone areas)
- Each unit replaces up to four PSTN lift lines
- Four lift model allows for two concurrent calls
- Unique facility which enables the call centre to identify which one of up to four lifts is calling (*patent pending*)
- Unique facility which enables the call centre to call any one of four lifts (*patent pending*)
- Remote monitoring of numerous functions (including cellular signal strength, mains fail, battery voltage, lift phone off hook, lift phone not operational, phone present, outgoing calls, incoming call, fault line)
- Periodic (every minute) heartbeat to monitoring centre to confirm system health & functionality
- Remote configuration of all settings
- Remote updating of hardware's software
- Local or remote adjustment of voice levels
- On board storage of custom voice messages which can be remotely updated
- Accurate onboard clock for time stamping of all events
- Remotely retrievable on board event log
- Support for Decadic or DTMF phones
- Up to 3km line length from lift phone to RM4000
- SMS from mobile phone can be used for local configuration, statistics & diagnostics

Assembled Dimensions (3.1kg)

H (with antennas) 225mm	H (without antennas) 182mm
W 167mm	D 109mm

A service
you need,
made easy.

For more information...

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