

Duress & Emergency Telephones

Duress & emergency telephone services in Australia will require an alternate technology to be installed due to the rollout of **nbn**™ in Australia.

Unlike the **nbn**™, the technology must be able to provide reliable communication pathways in the event of a network or power outage.

WHAT IS THE VoIPforce DURESS EMERGENCY TELEPHONY (DET) SERVICE FROM VoIP?

The VoIPforce DET service provides a cellular alternative to the **nbn**™ for your emergency phones. Offering a fixed, all-inclusive monthly fee with no upfront hardware or installation fees*, the DET service encompasses:

DET Hardware:

- 1 x DET unit/service supporting up to four lifts
- 12-hour battery backup & upgrade options for larger batteries in cyclone-prone regions
- Dual SIM capability

Fully Managed Service (all included):

- Pre and post-install communications audit for each lift
- Configuration, installation & testing by a certified technician
- Provisioning of Telstra SIM & backup network SIM: includes all voice and carriage charges
- 24/7 proactive monitoring (power, SIM connectivity, phone & battery health)
- Complete maintenance service including spares, battery replacement & onsite support through contract life
- All mandatory technology upgrades (4G/5G) come standard while under contract.

The above hardware and service will be delivered as a fully managed solution featured on your monthly Telstra bill.

THE DET ADVANTAGE FROM VoIP

Emergency communication management you can count on.

- Effortless, all-inclusive solution
- Budget friendly monthly fee vs. large upfront cost
- Feature-rich solution (Dual SIM redundancy, 12-hour battery backup & 24/7 proactive monitoring)
- Telstra footprint and service you can trust
- No obsolete IT equipment; all mandatory upgrades are standard

*Complex installations may include additional fees

TO ORDER OR ANY QUESTIONS:

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Delivered
by:

VoIP